

## TCS Gift Card Program F.A.Q.'s

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### **Q. How much does participating in the gift card program cost me?**

A. Nothing! The school gets a commission from the store for selling the gift cards.

### **Q. Can I get a tax receipt?**

A. No. You receive dollar for dollar value when you purchase your gift cards. Therefore tax receipts are not applicable. The actual donation is being made by the store.

### **Q. How much money does the school make?**

A. The percentage earned varies from card to card (1%-10%). That percentage is split between TCS (20%) and the family (80%) who earned it. TRIP Registration Forms must be signed and returned to TCS instructing where you direct those earnings (80%) to go. (Your own tuition account, another families tuition account or TCS).

### **Q. Which cards are available immediately?**

A. Tim Hortons, Price Chopper (also redeemable at Foodland, IGA & Sobeys), President's Choice (redeemable at No Frills, Your Independent Grocer, Loblaw's, Real Canadian Superstore, Valu-Mart, Zehrs, Provigo) are kept in stock.

### **Q. Which cards are available through order form?**

Metro (also redeemable at A&P) as well as many other retailers (gas, restaurants, movies, etc.) are available on our order form and usually take less than a week to arrive.

### **Q. Can I use the President's Choice Gift Cards at the No Frills Gas bar?**

A. Yes!

### **Q. What denominations are available?**

A. The Tim Horton Gift Cards are available in \$5, \$10, \$25 and \$50 amounts. The grocery gift cards are available in \$25, \$50, \$100 and \$250 amounts. See our order form for our other retailer's denominations.

### **Q. Do the gift cards expire?**

A. No!

### **Q. How do I purchase Gift Cards?**

A. Fill out one of the new TCS Gift Card order Forms (available online) and send it in to the school with a cheque made out to Trenton Christian School for the full amount of your purchase. Most grocery store and Tim Horton Gift cards are kept in stock and are available immediately when you go directly to one of the locations (as listed below). When ordering through an order form, they will be ready on Fridays.

### **Q. Where else can I purchase Gift Cards?**

A. Most grocery store and Tim Horton gift cards can still be purchased directly from the TCS school office, Trenton and Brighton CRC church offices, and Trenton Wesleyan Church office.

### **Q. How do I pay for my order?**

A. By cash or cheque.

### **Q. How often are cheques deposited?**

A. Usually on Monday's.

### **Q. What if my cheque is NSF?**

A. There will be a \$20 fee for any cheques returned for insufficient funds. No new orders will be processed for you until your account is current. After two NSF cheques have been tendered, cash only will be accepted to purchase future gift cards.

### **Q. Can I have the gift cards sent home from school with my child?**

A. Yes! If you sign a permission/waiver form. You will need to call/send in your completed order form and a cheque to the school and your child will bring home the gift cards when they arrive in the office.

### **Q. What happens if my gift card doesn't work at the grocery store?**

A. Upon occasion people have had trouble swiping the cards. Try having the cashier type in the card numbers manually.

### **Q. What if I lose my gift cards?**

A. Gift cards are the same as cash. Trenton Christian School is not responsible for lost, stolen or misplaced gift cards once they are in your possession, including kidmail.

### **Q. What about substitutions?**

A. Sometimes the denomination ordered will be substituted for a different denomination of the same store due to a shortage of the denomination requested. If this is a problem, you may exchange it the following week. We will NEVER substitute your request with another store unless you advise us to.

### **Q. Who runs this program?**

A. A team of dedicated volunteers.

### **Q. Can I sell gift cards to my friends and family?**

A. Yes!!! The more gift cards sold the greater the benefit.